

Heathrow Airport Limited response to CAA proposal to modify conditions in NER Licence

Hi Rod

I am writing to you in response to the consultations listed below for the CAA's regulation of NATS (En route) under its economic licence (CAP1229, CAP1230, CAP1242). Heathrow found the information contained within the consultation documents extremely informative.

Our only comments relate to LAMP and the change to the Transitional Altitude (TA) to 18,000ft. In support of our approach to driving through operational resilience improvements, the CAA have included within Heathrow's economic licence an operational resilience condition to secure the availability and continuity of the airport. Every improvement in resilience at Heathrow will therefore support our aims to improve the passenger experience, reduce the impact of disruption and improve operational performance for our stakeholders.

The benefits that will be derived from the LAMP and TA projects are critical to Heathrow to achieve these improvements. We therefore welcome the inclusion of a Licence condition within the NATS (En route) Licence for the delivery of these projects.

Regards

Kathryn Greenhalgh
Head of Regulatory Performance

15/12/14