

[REDACTED]

Date: 27 September 2022  
Reference: F0005867

Dear [REDACTED]

Thank you for your request of 6 September 2022, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

*As of 1 Sept 2022, could you please provide me with answers to the questions below by the following periods;*

*1 Nov 2019 to 31 Oct 2020, 1 Nov 2020 to 31 Oct 2021 & 1 Nov 2021 to 1 Sept 2022:*

- 1. New Drone Flyer IDs issued (i.e. not a renewal).*
- 2. New Drone Operator IDs issued (i.e. not a renewal).*
- 3. Drone Flyer IDs renewed.*
- 4. Drone Operator IDs renewed.*
- 5. Expired Flyer IDs (i.e. failed to renew).*
- 6. Expired Operator IDs (i.e. failed to renew).*
- 7. Recorded suspected breaches of the ANO by drones.*

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA). I can confirm that the CAA holds information relevant to your request; if I may I shall address each of your points in turn:

**1 November 2019 To 1 November 2020**

- 1.New Drone Flyer IDs issued  
161375
- 2.New Drone Operator IDs issued  
163576
- 3.Drone Flyer IDs renewed  
0
- 4.Drone Operator IDs renewed  
11253
- 5.Expired Flyer IDs  
0

Civil Aviation Authority

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)

Email: [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

6.Expired Operator IDs  
0

**1 November 2020 To 01 November 2021**

1.New Drone Flyer IDs issued  
92140

2.New Drone Operator IDs issued  
82890

3.Drone Flyer IDs renewed  
1407

4.Drone Operator IDs renewed  
107839

5.Expired Flyer IDs  
0

6.Expired Operator IDs  
54825

**1 November 2021 To 2 September 2022**

1.New Drone Flyer IDs issued  
62705

2.New Drone Operator IDs issued  
56661

3.Drone Flyer IDs renewed  
3537

4.Drone Operator IDs renewed  
115628

5.Expired Flyer IDs  
0

6.Expired Operator IDs  
58380

**7. Recorded suspected breaches of the ANO by drones.**

For this element of your request the CAA only holds information from 20 January 2022; therefore for the full date range requested the CAA does not hold relevant information. I am able to inform you that for the date range 20 January 2022 to 1 September 2022 we received 239 suspected breaches of the ANO by drones.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

FOI.Requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out below. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

Freedom of Information Team  
Information Rights Specialist

### **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.