

[REDACTED]

Date: 9 June 2023  
Reference: F0006257

Dear [REDACTED]

Thank you for your request of 29 May 2023, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry is copied in the below annex.

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA). It can be determined, following a review of held information, that on the balance of probability, the CAA holds no information within scope of your request.

It should be noted that it is not within the remit of the CAA to hold such granular level of border security information. May I suggest, if you have not already done so, that you contact the UK Visa and Immigration or the Home Office (as this request relates to information concerning entry to the UK border and passport checks) as their records may better suit your area of study. As separate and unique public authorities I am unsure as to what, if any, additional information they would hold or would be releasable by way of an FOI request:

UK Visas and Immigration - GOV.UK ([www.gov.uk](http://www.gov.uk))

Home Office - GOV.UK ([www.gov.uk](http://www.gov.uk))

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

[FOI.Requests@caa.co.uk](mailto:FOI.Requests@caa.co.uk)

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out below. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution

Civil Aviation Authority

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)

Email: [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

Freedom of Information Team  
Information Rights Specialist

Annex – Original enquiry

Between 00.01 on Friday 26<sup>th</sup> May 2023 and 23.59 on Sunday 28<sup>th</sup> May 2023:

1) How many flights arrived into the UK at Heathrow Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

2) How many flights arrived into the UK at Gatwick Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

3) How many flights arrived into the UK at Manchester Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals

- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

4) How many flights arrived into the UK at Stansted Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

5) How many flights arrived into the UK at Glasgow Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

6) How many flights arrived into the UK at Birmingham Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

7) How many flights arrived into the UK at London Luton Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)

- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

8) How many flights arrived into the UK at Newcastle Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

9) How many flights arrived into the UK at London City Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

10) How many flights arrived into the UK at Cardiff Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

11) How many flights arrived into the UK at Edinburgh Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

11) How many flights arrived into the UK at Bristol Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

12) How many flights arrived into the UK at East Midlands Airport from which passengers' passports were not checked either electronically or manually at the UK Border, with a breakdown for:

- i) United Kingdom of Great Britain and Northern Ireland arrivals
- ii) Republic of Ireland arrivals (*not* "UK, Northern Ireland & ROI", as the ROI is in the EU)
- iii) EU arrivals
- iv) Non-EU Europe arrivals
- v) Africa arrivals
- vi) North America arrivals
- vii) Latin America arrivals
- viii) Middle East arrivals
- ix) Asia Pacific arrivals
- x) Total arrivals

#### CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This

will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;

- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.